

PRIVACY POLICY

Joy Spring Maternal Mental Health respects your privacy. We do not collect personally identifiable information about you unless you voluntarily provide it, such as when you provide email contact information to subscribe to the Joy Spring Maternal Mental Health Online Learning updates email, send feedback to Joy Spring Maternal Mental Health Online Learning, register for one of Joy Spring Maternal Mental Health Online Learning courses or respond to a survey. If you voluntarily provide your email address or other contact information, we might also use it to inform you of changes to Joy Spring Maternal Mental Health Online Learning, to survey you about your use or opinion of Joy Spring Maternal Mental Health Online Learning, or to ask for your support. At your request, we will remove your contact information from our files.

We do not make your contact information or any other personally identifiable information available to anyone outside Joy Spring Maternal Mental Health Online or its service providers (who use the information only for authorized Joy Spring Maternal Mental Health Online Learning purposes) unless we are legally required to do so.

PLEASE DO NOT SUBMIT PERSONAL HEALTH INFORMATION. JOYSPRING MATERNAL MENTAL HEALTH ONLINE LEARNING IS FOR EDUCATIONAL PURPOSES ONLY. IT IS NOT INTENDED TO REPLACE THE CARE OF YOUR HEALTH CARE PROVIDER AND DOES NOT ESTABLISH A PATIENT-PROVIDER RELATIONSHIP. HEALTH CONCERNS BY PATIENTS OF JOYSPRING MATERNAL MENTAL HEALTH MAY ONLY BE SUBMITTED AND RECEIVED THROUGH THE PATIENT PORTAL AND ARE NOT CONNECTED TO THE ONLINE LEARNING OFFERINGS IN ANY MANNER.

In addition to the above, we collect certain anonymous (non-personally identifiable) information to help us improve the Joy Spring Maternal Mental Health Online Learning website and to evaluate the access and use of Joy Spring Maternal Mental Health Online Learning materials and the impact of Joy Spring Maternal Mental Health Online Learning on the worldwide educational community:

- We collect information you provide about your use of and satisfaction with Joy Spring Maternal Mental Health Online Learning through email you send us, through the Joy Spring Maternal Mental Health Online Learning feedback form, and through Joy Spring Maternal Mental Health Online Learning surveys, whether or not you voluntarily include your contact information.
- We may use web analysis tools that are built into the Joy Spring Maternal Mental Health Online Learning web site to measure and collect anonymous session information.

- We also use “cookies” to improve your Joy Spring Maternal Mental Health Online Learning web experience and to collect anonymous information about how you use Joy Spring Maternal Mental Health Online Learning. However, cookies are not required for Joy Spring Maternal Mental Health Online Learning use. If your browser is configured not to accept cookies, you will still be able to access Joy Spring Maternal Mental Health Online Learning and its content.

When we report information about Joy Spring Maternal Mental Health Online Learning access, use, and impact, we report aggregate, non-personally identifiable data. Occasionally, we report quoted feedback from users. We do not attribute feedback to specific individuals unless we obtain permission to use that person’s name along with the feedback.